

State of California - Health and Human Services Agency
Department of Health Care Services

**DAIM NTAWV FOOS THOV HAIS KOM TAUG
XYUAS KEV NCAJ NCEES RAU NTAWM LUB
CHAW SAIB XYUAS KHO MOB TXOG QHOV
RAUG TISIS KAM PAB
(FORM TO FILE A STATE HEARING FROM A
MANAGED CARE DENIAL)**

Koj tuaj yeem kom Taug Xyuas Kev Ncaj Ncees rau tus xov tooj: **1-800-743-8525**. Cov siv **TDD**, hu rau **1-800-952-8349**. Koj los kuj tseem thov tau rau kev sib hais raws li hauv qab no:

- Koj tuaj yeem thov sib hais hauv **OOS LAIS** ntawm **WWW.CDSS.CA.GOV**
- Koj tuaj yeem sau daim ntawd foos thiab muab nws **FEV** mus rau qhov feem Taug Xyuas Kev Ncaj Ncees ntawm **916-309-3487** los sis tus xov tooj hu dawb ntawm **1-833-281-0903**
- Koj tuaj yeem sau daim ntawv foos thiab muab nws xa **EMAIL** mus rau **SCOPEOFBENEFITS@DSS.CA.GOV**
- **(Nco Ntsoov:** Yog tias koj siv email xa, *thov nkag siab tias nws muaj qhov phom sij uas lwm tus neeg tsis yog State Hearings Division tuaj yeem muaj feem cuam tshuam tau koj tsab email. Thov ua zoo xav yog xav xa raws email thiaj li yuav muaj kev nyab xeeb rau kev xa koj*

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daim ntawv thov.)

- Koj los kuj tseem nqa kiag Daim **NTAWV** Thov mus rau Feem Taug Xyuas Kev Ncaj Ncees rau ntawm lub chaw nram qab:

California Department of Social Services
State Hearings Division
P.O. Box 944243, MS 9-17-433
Sacramento, CA 94244-2430

Hais txog kev pab sau daim ntawv foos pub dawb, hu rau tus xov tooj pab txog feem pab cuam fab kev cai uas tau teev npe nyob rau daim ntawv Ceeb Toom ‘Txog Koj Cov Kev Muaj Cai’ (‘Your Rights’ Notice) uas tau xa ua ke tuaj nov

Kuv tsis pom zoo qhov kev txiav txim siab txog kuv qhov kev saib xyuas mob nkeeg. Ntsig txog kev kho mob, tshuaj kho mob, khoom siv los sis qhov kev pab cuam uas tus kws kho mob tau muab saib xyuas. Kuv tsis pom zoo vim hais tias:

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(Yog tias koj xav tau chaw sau ntxiv, sau raulwm daim ntawv thiab muab nws tso ua ke nrog daim no.)

**THOV MUAB LUS QHIA NTAWM NOV HAIS TXOG
TUS TAU TXAIS TXIAJ NTSIG**

**(Nov yog tus neeg tau tsis kam muab kev saib
xyuasmob nkeeg rau)**

LUB NPE: _____

HNUB YUG: _____

**CHAW NYOB (Qhov chaw uas koj tuaj yeem tau
txais ntawv xa mus rau):**

TUS NPAWB XOV TOOJ:

Peb puas tau kev tso cai txuas lus nrog koj raws hauv
email? [] YOG [] TSIS YOG

Yog tias Yog, qhia koj **TUS EMAIL:**

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Thov qhia koj tus Npawb Npav **Medi-Cal BIC**
thiab/los sis Tus Nab Npawb Xaus Saus yog tias
koj muaj:

Koj puas muaj Medi-Cal (**Fee for Service**) los sis **Kev**
Tswj Xyuas Mob Nkeeg (Managed Care)?

Yog tias muaj Kev Tswj **Xyuas Mob Nkeeg**, qhia lub
npe ntawm **koj lub PHIAJ XWM KHO MOB:**

THOV TEB TXHUA NQE LUS NUG UAS SIV RAU
TUS NEEG TAU TXAIS TXIAJ NTSIG

Kuv tus Kws Kho Mob tau thov rau qhov kev pab kho
mob no nyob rau hnuv tim: _____

Kuv lub Phiaj Xwm Kho Mob tau tsis kam muab kev
saib xyuas mob nkeeg rau hnuv tim:

Kuv tau thov kom rov qab txiav txim dua rau qhov
xwm txheej no mus rau lub Phiaj Xwm Kho Mob
lawm:

YOG [] **Nyob rau hnuv twg?** _____

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TSIS YOG []

Lub Phiaj Xwm Kho Mob tau muab lus teb rau qhov
thov kom txiav txim dua:

YOG [] **Nyob rau hnuv twg?** _____
TSIS YOG []

Koj puas tau hais rau lub Phiaj Xwm Kho Mob kom
txiav txim rau qhov thov kom txiav txim dua maj ceev
(72 Xuab Moos)? [] YOG [] TSIS YOG

Pluas yog lub Phiaj Xwm Kho Mob txiav txim rau qhov
thov kom rov qab txiav txim dua nyob rau 72 Xuab
Moos? [] YOG [] TSIS YOG

**KUV XAV TAU QHOV NO RAU KUV QHOV KEV
SIB HAIS (Kos rau Cov Kem Plaub Fab yog tias siv
tau rau koj):**

- Kuv xav kom Sib Hais Maj Ceev vim kuv qhov
xwm txheej maj heev.** Kuv qhov
xwm txheej yuav tsum raug txiav txim kom ceev
heev thiab kuv tsis tuaj yeem tos taus ntev txog 90
hnuv. Nov yog qhov yuav tshwm sim yog tias tsis
txiav txim maj ceev:

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PIAV QHIA QHOV KOJ TISIS TUAJ YEEM TOS NTEV TXOG 90 HNUB. Yog tias koj tsis piav qhia, koj qhov xwm txheej yuav tsis raug saib xyuas maj ceev thiab yuav tau muab teem sim hawm raws lub caij nyooq li ib txwm muaj. Koj tuaj yeem xa ib daim ntawv los ntawm koj tus kws kho mob los sis lub phiaj xwm qhia tias vim li cas koj thiaj tos tsis tau ntev.

- Tseem Tau Txais Cov Kev Pab Cuam Txuas Ntxiv / Thaum Tseem Tos Pab Them: Thov kho kuv txuas ntxiv kom** txog thaum Txiaiv Txim kuv qhov xwm txheej tag. (Piav qhia qhov kev kho mob uas koj xav kom muab kev saib xyuas txuas ntxiv thiab hais **qhia hnuv uas lub phiaj xwm kho mob tau nres los sis lub phiaj xwm kho mob tau muab nres tsis kho lawm**):
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-
-

- Kuv xav tau Ib Tus Kws Txhais Lus Pab Dawb.** Kuv hom lus hais los sis yam lus kuv hais yog:
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- Kuv xiam oob qhab thiab xav tau kev pab yooj yim kom phim rau los pab kuv koom nyob rau hauv kuv qhov kev sib hais lus.** Cov pab kev yooj yim uas kuv xav tau yog:

- Kuv xav tau ib tus neeg los sib tham tam rau kuv (sawv cev kuv) nyob ntawm lub rooj sib hais.** Nws tuaj yeem saib tau kuv tej ntaub ntawv kho mob sau tseg uas ntsig txog rau qhov kev sib hais thiab los rau qhov kev sib hais. Tus neeg uas kuv tau xaiv los sib tham tam rau kuv yog:

Lub Npe: _____

Npawb Xov Tooj: _____

Chaw Nyob:

Kuv Kos Npe: _____

Hnub No Hnub Tim: _____

**XA COV NTAUB NTAWV NO NROG RAU IB IB
DAIM THEEJ NTAWM TSAB NTAWV NO (CEEB
TOOM TXOG THOV KOM ROV QAB TXIAV TXIM**

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DUA RAU KEV SIB DAWS TEEB MEEM) KOJ TAU

TXAIS LOS NTAWM KOJ LUB PHIAJ XWM KHO

MOB YOG TIAS KOJ MUAJ. (YOG TIAS KOJ XAV

THEEJ IB DAIM NTAWM DAIM FOOS NO RAU KOJ

TUS KHEEJ, THEEJ IB DAIM CIA UA NTEJ KOJ

YUAV MUAB XA MUS.)