<table>
<thead>
<tr>
<th>Organization</th>
<th>Health Plan of San Mateo (HPSM)</th>
<th>San Mateo County Health (SMC)</th>
<th>HPSM &amp; SMC</th>
</tr>
</thead>
<tbody>
<tr>
<td>AREA OF EXPERTISE</td>
<td>Developmental or behavioral complexity</td>
<td>Infant/parent bonding &amp; attachment, developmental, behavioral and/or medical issues; asthma management.</td>
<td>Chronic medical complexity</td>
</tr>
<tr>
<td>TYPE OF PROGRAM</td>
<td>Linkage to community resources</td>
<td>Education, support and linkage to community resources.</td>
<td>Linkage to team to navigate health system</td>
</tr>
<tr>
<td>LEVEL OF SUPPORT</td>
<td>Primarily telephonic care and service coordination (less intensive, proactive and reactive support, matched to member need)</td>
<td>In-person Case Management (intensive, proactive support)</td>
<td>Primarily telephonic Case Management (intensive, proactive, matched to client need)</td>
</tr>
<tr>
<td>ELIGIBILITY CRITERIA</td>
<td>Enrolled with HPSM</td>
<td>Medi-Cal eligible</td>
<td>Under 21</td>
</tr>
<tr>
<td>HOW TO ACCESS</td>
<td>Open link and complete appropriate form <a href="http://www.hpsm.org/provider/care-coordination">www.hpsm.org/provider/care-coordination</a></td>
<td>Call <strong>1-888-840-0889</strong> or complete the <strong>FHS referral form.</strong> <a href="http://www.dhcs.ca.gov/services/chdp">www.dhcs.ca.gov/services/chdp</a></td>
<td>Call <strong>650-573-2877</strong> or complete the <strong>FHS referral form.</strong> <a href="http://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx">www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx</a></td>
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**Pediatric Care Coordination Supportive Services Referral Guide**

Four programs in San Mateo County for low-income or Medi-Cal pediatric patients who need additional assistance.

**Organization**

- Pediatric Integrated Care Management
- Family Health Pediatric Home Visiting
- Child Health and Disability Prevention (CHDP)
- Whole Child Model/California Children's Services

**Program Areas of Expertise**

- Developmental or behavioral complexity
- Infant/parent bonding & attachment, developmental, behavioral and/or medical issues; asthma management.
- Care coordination (scheduling and transportation assistance for dental and medical appointments)
- Chronic medical complexity

**Type of Program**

- Linkage to community resources
- Education, support and linkage to community resources.
- Linkage to community resources
- Linkage to team to navigate health system

**Level of Support**

- Primarily telephonic care and service coordination
- In-person Case Management
- Telephonic Service Coordination
- Primarily telephonic Case Management

**Eligibility Criteria**

- Enrolled with HPSM
- Medi-Cal eligible
- Dental Care Coordination
- Under 21
- CCS eligible condition
- San Mateo County resident
- Financially eligible (typically Medi-Cal, but reviewed by CCS team)
- Under 19
- Medi-Cal under 21
- Medi-Cal pregnant women (any age)
- Non-HPSM Medi-Cal
- San Mateo County resident
- Financially eligible

**How to Access**

- Open link and complete appropriate form [www.hpsm.org/provider/care-coordination](http://www.hpsm.org/provider/care-coordination)
- Call **1-888-840-0889** or complete the **FHS referral form.** [www.dhcs.ca.gov/services/chdp](http://www.dhcs.ca.gov/services/chdp)
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- Open link below and follow instructions [smchealth.org/ccs](http://smchealth.org/ccs)

Children can also get assistance from Help Me Grow. This organization offers information and linkage to community resources [www.helpmegrowsmc.org](http://www.helpmegrowsmc.org) for all families living in San Mateo County, regardless of income or insurance.