HPSM Medi-Cal Primary Care Benchmark Pay for Performance Program Overview

Webinar
April 25, 2018
Today’s Objectives:

1. Current State to Future State
2. Benchmark P4P Program Highlights
3. Deep Dive on Program Measures and Reporting
   - Benchmark P4P Measure Set (2018)
   - Reports Overview
   - Benchmark P4P Quality Thresholds
   - Sample Benchmark P4P Measure Definitions
4. Payment Methodology
5. Next Steps
Current State to Future State

“The Why”

Fee for Service P4P:
- Fragmented processes,
- requires custom coding,
- volume-based

Benchmark P4P:
- Population outcomes,
- measured from claims,
- value-based

Current State

Future State
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Benchmark P4P Program Highlights

• 2018 = Implementation/Baseline year
  – Absolute quality benchmarks only to measure performance in the baseline year

• 7 quality measures per clinic
  – 3 assigned by HPSM
    • Depends on clinic patient population age range – pediatrics vs. adult
  – 4 chosen by the clinic
    • From 2018 Benchmark P4P measure set
Benchmark P4P Program Highlights

• Full credit benchmark:
  – If HEDIS: 75\(^{th}\) percentile
  – If HPSM: See guidelines/outline

• Partial credit benchmark:
  – If HEDIS: 50\(^{th}\) percentile
  – If HPSM: See guidelines/outline

*Since this is the baseline year there is no improvement target but that will be added in future program years
Benchmark P4P Program Highlights

- No alternative procedure codes!
  - *As long as we are receiving complete encounter and lab data*

Labs we receive data from:
1. Seton
2. San Mateo Medical Center
3. LabCorp
4. Quest
Who is eligible to participate?

Phase 1: **July 1, 2018** – December 31, 2019

**Track 1**
- FFS P4P
- New/Updated Measures

**Track 2**
- FFS P4P New/Updated Measures
- Engagement Benchmark
- Base Capitation Rates Updated

**Track 3**
- Benchmark P4P Program – brand new!
- Engagement Benchmark
- Base Capitation Rates Updated

Key Differences from Current Payment Model:
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Benchmark P4P Measure Set (CY 2018)

- Adolescent immunization status – Combo 2
  - Adult BMI assessment
  - Asthma medication ratio*
  - Cervical cancer screening*
  - Child immunization status – Combo 3
  - Comprehensive Diabetes Care
  - Depression screening and follow-up (ages 12+)*
  - Diabetes HbA1c control*
  - Diabetes retinal eye exam

- Diabetes medical attention for nephropathy
- Diabetes blood pressure control
  - Encounter threshold*
  - Initial health assessments
  - Mammogram for breast cancer screening
- Substance misuse screening (ages 12+)
- Weight assessment and counseling for children
- Well-child visit (ages 3-6)

*HPSM targeted metric – might be assigned to your clinic based on patient population age range
Sample Adult Clinic Benchmark P4P Measure Set – PY 2018 (7 Measures)

- Encounter threshold*
- Adult BMI assessment
- Initial health assessments
- Diabetes HbA1c Control*
- Diabetes retinal eye exam
- Cervical cancer screening*
- Mammogram for breast cancer screening
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<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Denominator</th>
<th>Numerator</th>
<th>Current Progress</th>
<th>Full Credit Benchmark</th>
<th>Partial Credit Benchmark</th>
<th>Full Credit Quality Score</th>
<th>Partial Credit Quality Score</th>
<th>Current Quality Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult BMI Assessment</td>
<td>225</td>
<td>117</td>
<td>52.00%</td>
<td>90.48%</td>
<td>86.23%</td>
<td>2</td>
<td>1</td>
<td>0</td>
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<tr>
<td>Cervical Cancer Screening</td>
<td>52</td>
<td>20</td>
<td>38.46%</td>
<td>65.81%</td>
<td>58.44%</td>
<td>2</td>
<td>1</td>
<td>0</td>
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<tr>
<td>Diabetes Retinal Eye Exam</td>
<td>71</td>
<td>35</td>
<td>49.30%</td>
<td>63.49%</td>
<td>55.17%</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Diabetes HbA1c Control (&lt;8.0%)</td>
<td>71</td>
<td>42</td>
<td>59.15%</td>
<td>53.65%</td>
<td>48.89%</td>
<td>2</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Encounter Threshold</td>
<td>675</td>
<td>1025</td>
<td>1.52</td>
<td>2/member month/year</td>
<td>1.5/member month/year</td>
<td>3</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Initial Health Assessments</td>
<td>36</td>
<td>27</td>
<td>75.00%</td>
<td>75%</td>
<td>60%</td>
<td>2</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Mammogram for breast cancer screening</td>
<td>24</td>
<td>13</td>
<td>54.17%</td>
<td>65.51%</td>
<td>59.02%</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Average Member Months (3/12 months)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>675</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Composite Quality Score (Average)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0.86</td>
<td></td>
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<tr>
<td>Total Possible</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2.125</td>
<td></td>
</tr>
</tbody>
</table>
Benchmark P4P Reports

1. Member Detail (monthly)
2. Benchmark Progress Reports (monthly)
3. Year-end Benchmark Summary Report (yearly)
4. Annual Payment Report (yearly)

All reports will be loaded to the HPSM eReports site: https://reports.hpsm.org/skins/Hillary/Default.aspx
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<tr>
<th>Performance Measure</th>
<th>Measure Source</th>
<th>Full Credit Benchmark</th>
<th>Partial Credit Benchmark</th>
<th>Full Credit Quality Score</th>
<th>Partial Credit Quality Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Panel Engagement</td>
<td>HPSM</td>
<td>60%</td>
<td>50%</td>
<td>30% cap</td>
<td>15% cap</td>
</tr>
<tr>
<td>Adult BMI Assessment</td>
<td>NCQA/HEDIS</td>
<td>90.48%</td>
<td>86.23%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Asthma Medication Ratio</td>
<td>NCQA/HEDIS</td>
<td>67.45%</td>
<td>62.19%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Cervical Cancer Screening</td>
<td>NCQA/HEDIS</td>
<td>65.81%</td>
<td>58.44%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Depression Screening and Follow-up (12 y/o +)</td>
<td>NCQA/HEDIS</td>
<td>75%</td>
<td>60%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Encounter Threshold</td>
<td>HPSM</td>
<td>2/member month/year</td>
<td>1.5/member month/year</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Performance Measure</td>
<td>Measure Source</td>
<td>Full Credit Benchmark</td>
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<td>----------------------------------------------------------</td>
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<td>---------------------------</td>
<td>---------------------------</td>
<td>-----------------------------</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care (at least one reported for all 4 above)</td>
<td>HPSM</td>
<td>50%</td>
<td>40%</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Diabetes Blood Pressure Control</td>
<td>NCQA/HEDIS</td>
<td>68.52%</td>
<td>60.61%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Diabetes Retinal Eye Exam</td>
<td>NCQA/HEDIS</td>
<td>63.49%</td>
<td>55.17%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Diabetes HbA1c Control (&lt;8.0%)</td>
<td>NCQA/HEDIS</td>
<td>53.65%</td>
<td>48.89%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Diabetes Medical Attention for Nephropathy (including screening)</td>
<td>NCQA/HEDIS</td>
<td>91.71%</td>
<td>90.27%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Performance Measure</td>
<td>Measure Source</td>
<td>Full Credit Benchmark</td>
<td>Partial Credit Benchmark</td>
<td>Full Credit Quality Score</td>
<td>Partial Credit Quality Score</td>
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<td>-----------------------------------------------------------</td>
<td>----------------</td>
<td>-----------------------</td>
<td>--------------------------</td>
<td>---------------------------</td>
<td>-----------------------------</td>
</tr>
<tr>
<td>Immunization for Adolescents - Combo 2*</td>
<td>NCQA/HEDIS</td>
<td>24.62%</td>
<td>19.79%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Immunizations for Children - Combo 3</td>
<td>NCQA/HEDIS</td>
<td>75.91%</td>
<td>71.58%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Initial Health Assessments</td>
<td>DHCS</td>
<td>75%</td>
<td>60%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Mammogram for breast cancer screening</td>
<td>NCQA/HEDIS</td>
<td>65.51%</td>
<td>59.02%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Substance Misuse (SBIRT)</td>
<td>HPSM</td>
<td>75%</td>
<td>60%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Weight Assessment and Counseling for Children/Adolescents</td>
<td>NCQA/HEDIS</td>
<td>80.54%</td>
<td>72.22%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Well Child Visit (3-6 y/o)</td>
<td>NCQA/HEDIS</td>
<td>78.51%</td>
<td>72.45%</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>
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**Sample Benchmark Measure Definition:**

**Depression screening and follow-up**

Patient Eligibility: Patients 12 years old and up

Full Credit: 75%
Partial Credit: 60%

**Measure Definition:** The percentage of patients 12 year of age and older who had an annual depression screening using a standard depression screening tool (including HPSM Behavioral Health Screening tool available at: www.hpsm.org/providers/medi-cal-p4p.aspx, which includes PHQ-2 standard screening questions)

- Screening must be documented in patient’s medical record
- If screening is positive, follow-up plan must be documented
Sample Benchmark Measure Definition:

**Comprehensive Diabetes Care**

Patient Eligibility: Patients 18 years old and up with a diagnosis of diabetes

Full Credit: 50%
Partial Credit: 40%

**Measure Definition:** Percent of assigned diabetic patients who had at least one HbA1c test and result submitted to HPSM, an eye exam, blood pressure reading, and medical attention for nephropathy or screening in the current program (calendar) year.

*See diabetes measure definitions for full list of requirements and procedure codes.*
Sample Benchmark Measure Definition:

**Asthma Medication Ratio**

Patient Eligibility: Patients 5–64 years of age who were identified as having persistent asthma

Full Credit Benchmark: 67.45%
Partial Credit Benchmark: 62.19%

**Measure Definition:** The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the calendar year.
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We want your input!
Two payment options for Benchmark P4P

**Annual Payment Option:**
- Annual lump sum bonus payment in April following the program (calendar) year
  - i.e. first payment in April 2019 for 2018 performance
- Additional bonus for reaching all full-credit benchmarks

**Monthly Payment Option:**
- Portion of potential total paid monthly through capitation
- Year-end reconciliation based on annual performance
  - Remaining amount paid out or
  - Potentially give some back
- Additional bonus for reaching all full-credit benchmarks at year-end reconciliation
Benchmark P4P Payment Methodology:

**Payment Equation:**
Member Points: Average Member Months*Composite Quality Score

**Total Payment:** Member Points*PMPM

*Additional bonus at year-end if all full-credit quality benchmarks have been met
Next Steps:

• Contract amendments – choose Track 1, 2, or 3
  – Deadline: June 15\textsuperscript{th}, 2018

• More info on payment structure

• Detailed program guidelines

• Progress reports in eReports
Thank You!

Contact Information:
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