



801 Gateway Boulevard, Suite 100
South San Francisco, CA 94080

tel 650.616.0050

fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

www.hpsm.org

1/29/2020

REVISION to provider notice sent on 1/16/2020 –

Dear Provider,

In January 2020, HPSM adopted the HIPAA-compliant code conversion for audiology and speech therapy codes. However, conflicting published information from the Department of Health Care Services (DHCS) has put into question the intended implementation date of the conversion.

After further review, HPSM has decided to reactivate the local audiology and speech therapy codes indefinitely, or until further instruction from DHCS. Authorizations for the local codes will continue to be approved, with appropriate medical necessity, for future dates of service.

HPSM has already activated the CPT and HCPCS Level II national procedure codes in preparation for the code conversion. Providers may begin billing with these codes at any time.

We apologize for the confusion regarding this matter. If you have further questions, please contact the claims department at (650) 616-2056 or ClaimsInquiries@hpsm.org.

Best Regards,

Health Plan of San Mateo