

4/8/2020

## Re: HPSM Primary Care Provider Updates

Dear Provider,

This notice is to update you on several items related to ongoing COVID-19 response activities. Please see below for the items covered in this notice.

1. **Medi-Cal Primary Care Capitation Telehealth Carve-Out**
2. **2019 HPSM Medi-Cal Benchmark Pay for Performance Program Updates**
3. **California Vaccines for Children (VFC) Guidance**

As a reminder, please visit the HPSM website for timely updates during the public health emergency:  
<https://www.hpsm.org/provider/provider-news-updates/urgent-messages>

## 1. Medi-Cal Primary Care Capitation Telehealth Carve-Out

**Effective for dates of service on and after 4/1/2020 until further notice:** To further support our provider community with the necessary adjustments during this time and to align with the guidance to increase the use of telemedicine when appropriate, including telehealth services, HPSM will pay fee for service in addition to primary care capitation for services provided via telehealth until further notice based on the following criteria:

- Procedure code is currently listed in the scope of Medi-Cal primary care capitation
- Procedure code is billed using place of service code 02
- Member is assigned to the PCP on the date of service and the service would have otherwise been capitated

These services will be reimbursed at 100% of the Medi-Cal fee schedule in addition to primary care capitation.

\*Please note: all non-capitated services and non-assigned member visits will continue to be paid fee for service as before, including telemedicine services.

HPSM provides updated telemedicine policy and billing guidance on our website at the link listed above.

Please monitor your claims submission and remittance advice and notify us if anything does not appear as expected. You can reach our claims department by email, at [ClaimsInquiries@hpsm.org](mailto:ClaimsInquiries@hpsm.org). Our Provider Services team is also here for you – you can reach us at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

## 2. 2019 Medi-Cal HPSM Benchmark Pay for Performance (P4P) Program Updates

In response to the current public health emergency HPSM is revising our timeline for the 2019 Medi-Cal HPSM Benchmark P4P Program deadlines for final payment calculation as follows:

Item	Original Deadline	New Deadline
Claims data submission for numerator credit (dates of service in 2019)	March 31, 2020	<b>April 30, 2020</b>
Manual data submission for eligible measure attestation	April 30, 2020	<b>June 15, 2020</b>
Estimated 2019 payment release	Late May/Early June	Late June/Early July

We will send a separate notice soon on the details for the upcoming manual data attestation process for final 2019 P4P payment calculations.

## 3. Routine Childhood Immunizations during COVID-19 Pandemic

On 3/27/2020, the following guidance was issued by the California Department of Public Health related to the California Vaccines for Children (VFC) Program:

Because of personal, practice, or community circumstances related to COVID-19, some providers may not be able to provide well child visits, including provision of immunizations, for all patients in their practice.

- If a practice can provide only limited well child visits, healthcare providers are encouraged to prioritize newborn care and vaccination of infants and young children (through 24 months of age) when possible.

**Please refer to the full notice for additional information on this and other topics including:**

- Strategies to modify clinic structure for ensuring delivery of prioritized care
- Temporary relocation of VFC participating location

### **CDC and AAP Guidance**

AAP: <https://services.aap.org/en/pages/covid-19-clinical-guidance-q-a/>

CDC: <https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/index.html>

**QUESTIONS?** If you have any questions, please call the VFC Customer Service Center at 877-243-8832 (877-2GET-VFC).