

2/12/2020

Re: Children Needing Therapy Over Summer

Dear Provider,

This notice is regarding Health Plan of San Mateo (HPSM) members up to age 21 who are at risk of regression over the summer and need therapy (**physical, occupational, or speech**).

What to Do:

Send a referral to Health Plan of San Mateo's Pediatric Care Coordination team using the referral form at hpsm.org/provider/care-coordination

Please start sending referrals as early as February 2020. We are starting outreach early this year because the sooner these requests are made the more likely a family will have access to preferred providers and appointment scheduling.

Primary Care Providers (PCPs) should send prescriptions for summer therapy to HPSM directly via fax number 650-829-2047 along with the completed referral form. If you have questions, call HPSM Care Coordination at 650-616-2060.

Parents may request prescriptions for summer therapy from their PCP directly and then send the prescription to HPSM Care Coordination. Call HPSM at 650-616-2060 for assistance with this process.

Therapy providers do not need to schedule a new evaluation. Use the assessment from the Individualized Education Program (IEP) or Individualized Family Service Plan (IFSP) for children under 3. Continue to work towards meeting goals in the IEP/IFSP. Provide IEP/IFSP in full when submitting authorization request for summer therapy services to HPSM.

If you have any questions about this notice or the information provided, please reach out to Sophie Scheidlinger, Pediatric Health Manager at HPSM, at Sophie.Scheidlinger@hpsm.org.

Best Regards,

Health Plan of San Mateo