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## **Health Plan of San Mateo (HPSM) Announcement**

**Date:** January 15, 2021

**To:** California Hospitals Not Contracted with HPSM

**Subject:** Contact information per Health & Safety Code sections 1262.8 and 13.17.4a

Pursuant to California Health & Safety Code section 1262.8, the Health Plan of San Mateo is required to provide notification to all non-contracting hospitals in the state to which one of its members would be transferred, with specific contact information needed for the facility to notify the health plan of the need for poststabilization care under section 1262.8 or a transfer for admission to relieve or eliminate a psychiatric emergency medical condition under section 1317.4a.

If a Health Plan of San Mateo member in your care has an emergency medical condition (as defined by Health & Safety Code 1317.1(b)) and needs poststabilization care or has a psychiatric emergency medical condition (as defined by Health & Safety Code 1317.1(k)) requiring transfer for admission to a hospital psychiatric unit or acute psychiatric hospital for care or treatment necessary to relieve or eliminate a psychiatric emergency medical condition, it is requested that you contact:

**Janet Davidson**  
**Utilization Review Manager**  
**Health Plan of San Mateo**  
**Tel: 650-616-2072**

Authorization from the Health Plan of San Mateo is not required to provide necessary emergency services and care to a patient who has a psychiatric emergency medical condition.

For additional information regarding prior authorizations for non-contracted providers, please visit <https://www.hpsm.org/provider/authorizations>. If you have any questions about this notification, please contact HPSM's Provider Services Department at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org) or 650-616-2106.