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Dear NEMT Provider,

You may have received an update from us recently about the new general Prior Authorization Form update for HPSM. **Please note this form is not applicable for NEMT services/providers.** You should continue using the current NEMT prior authorization form and process that were in place prior to 2/1/2020. Your service type is listed under our Unique Authorization Requirements list on the HPSM website here - <https://www.hpsm.org/provider/authorizations>

We apologize for any confusion this may have caused. If you have any questions about this notice or the current NEMT prior authorization form/process, please contact the HPSM Provider Services Department.

Kind Regards,

Health Plan of San Mateo