

August 4, 2025

Improving Provider Satisfaction with HPSM

Dear providers,

I wanted to send a personal message of thanks to you for your continued work and commitment to our community. As the front line of our network, you play a critical role in helping us achieve our mission of “Healthy is for everyone.”



SCAN ME

Each year we survey our providers on how we’re doing as a health plan. Can you take ten minutes or less to help us by answering a few questions?

<https://forms.office.com/r/5CAvRryZwB>

Share your feedback anonymously about your experiences with HPSM to shape how we support and engage with you in the future. Each response is reviewed to improve the quality of HPSM’s provider-based services.

Responses will be collected until Sunday, August 31, 2025.

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you,

Patrick Curran

Chief Executive Officer, The Health Plan of San Mateo