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www.hpsm.org

Hospice Billing Reminder: Revenue Codes

Dear Provider,

As you are likely aware, effective 5/1/2018 the existing local Medi-Cal revenue code 0651 (hospice service, routine home care) was end-dated and replaced by new HIPAA-compliant revenue codes 0650 (Days 1-60), 0659 (Days 61+), and 0552 (SIA – Service intensity add-on).

Unlike codes 0650 and 0659 which are billed per day, revenue code 0552 may be billed for at least 15 (fifteen) minutes and up to 4 (four) hours total per day, based on medical necessity.

What does this mean for you? When billing revenue code 0552, one unit represents 15 minutes. For example, if you are billing for an hour, you must bill 0552 with 4 units. The maximum allowable units per day is 16, which represents 4 hours. This ensures accurate billing of time and calculation of the appropriate payment. Failure to bill according to this method may result in over- or underpayment of claims.

If you have corrected claims to submit, please follow the HPSM claim correction process (instructions at <u>https://www.hpsm.org/providers/claims.aspx</u>). If you have multiple claims to correct, you may submit them together on a spreadsheet. Prepare the spreadsheet with at least the following identifying data items.

- 1. Member Name
- 2. Member Number
- 3. Date of Service
- 4. Original billed amount
- 5. Updated billed amount
- 6. Original code
- 7. New code
- 8. Original units
- 9. New units

Please refer to the <u>April 2018 Medi-Cal Hospice Care Bulletin</u> for additional details: <u>http://files.medi-cal.ca.gov/pubsdoco/bulletins/artfull/hos201804.asp</u>. If you have any questions, please contact the HPSM Claims department at (650) 616-2056 or <u>ClaimsInquiries@hpsm.org</u>.

Best Regards,

Health Plan of San Mateo