

801 Gateway Boulevard, Suite 100 South San Francisco, CA 94080

tel 650.616.0050 fax 650.616.0060 tty 800.735.2929 or dial 7-1-1

www.hpsm.org

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Behavioral Health Treatment Report Process Expectations

Dear provider,

The Health Plan of San Mateo (HPSM) has created a new resource for providers rendering Behavioral Health Treatment (BHT) services to members. This document is to help answer some of the most frequently asked questions we've received around the report process for BHT services.

Access "HPSM's Behavioral Health Treatment Report Process Expectations" document here: <u>https://www.hpsm.org/docs/default-source/provider-services/behavioral-health/hpsm-bht-</u> <u>report-process-expectations.pdf</u>

The resource contains expectations regarding:

- Comprehensive Diagnostic Evaluation (CDE) reports
- Functional Behavior Assessment (FBA) reports
- Care plans/progress reports
- Discharge (initiated by a family or by a provider)

If there is another process you'd like to see clarified in this document, please email bht_referral_support@hpsm.org and we will review and support as needed.

You can learn more about BHT services and access other BHT resources here: https://www.hpsm.org/provider/behavioral-health#a3

You can contact HPSM's BHT team at <u>bht_referral_support@hpsm.org</u> with any questions regarding this new resource or this provider notification. Any other questions can be directed to HPSM's Provider Services Department at <u>PSInquiries@hpsm.org</u>.

Thank you, The Health Plan of San Mateo