

4/29/2020

Re: Authorizations and Claims Submission for NEMT

Dear Provider,

As of 3/1/2020 and until further notice HPSM is not requiring prior authorization for Non-Emergency Medical Transportation services. **Due to the COVID-19 emergency, HPSM has temporarily waived the requirements for NEMT authorizations so that these services can be provided without delay.**

Below are a few tips and reminders on correct authorization and claim submissions to ensure proper and timely claim payment.

- Mileage Codes (A0380 and A0425) do not require modifiers to be added on the **authorization**. Please leave the modifier field blank. Refer to below authorization example.
- **Claims** submitted without the required modifiers (or where the submitted modifiers do not match the authorized modifier on the transport code) are subject to denial. Modifier requirements on the claim extend to mileage.
- When billing for transport services that occur between the hours of 7 p.m. and 7 a.m. please use the appropriate HCPCS code with modifier UJ.
 - Only one service line should be billed with modifier UJ
 - Correct:
 - A0130 – RJ – UJ
 - Incorrect:
 - A01380 – RJ
 - A01380 – RJ – UJ

Authorizations should be submitted with 3 service lines:

Procedure Code	Modifier	Units of Service
A0130	RP	# trips for leg 1 (if authorization is for multiple trips)
A0130	PR	# trips for leg 2 (if authorization is for multiple trips)
A0380		Total mileage for all trip legs

Claims should be billed as follows: For all NEMT transportation and mileage claims, providers must report an origin and destination modifier for both the transport codes and the mileage.

Using the above example, two claims would be submitted to HPSM:

Claim 1:

Procedure Code	Modifier	Units of Service
A0130	RP	# trips for leg 1 (if authorization is for multiple trips)
A0380	RP	Total mileage for leg 1

Claim 2:

Procedure Code	Modifier	Units of Service
A0130	PR	# trips for leg 2 (if authorization is for multiple trips)
A0380	PR	Total mileage for leg 2

This information and the examples above are also available on our website:

<https://www.hpsm.org/provider/authorizations/specialty-provider#nemt>

If you any questions, please contact HPSM Health Services at (650) 616-2070.

Best Regards,

Health Plan of San Mateo