



801 Gateway Boulevard, Suite 100  
South San Francisco, CA 94080

tel 650.616.0050

fax 650.616.0060

tty 800.735.2929 or dial 7-1-1

[www.hpsm.org](http://www.hpsm.org)

December 26, 2025

## Updated Remittance Advice and Payment Schedule for December 2025

Dear provider,

The Health Plan of San Mateo (HPSM) is contacting you today to inform you of important changes to the Remittance Advice (RA) and payment schedule due to the upcoming holidays:

- **Remittance Advice will be generated on December 24th, 2025 and December 30th, 2025.**
- **Electronic Funds Transfers (EFTs) and paper checks will be processed on December 26th, 2025 and December 31st, 2025.**

We appreciate your understanding and flexibility as we adjust our processes to accommodate the holiday schedule. If you have any questions, please contact Provider Services at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you,

The Health Plan of San Mateo