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November 19, 2025

Provider Billing Guidance for Members Following a Sexual Assault

Dear provider,

Pursuant to Assembly Bill 2843, the Health Plan of San Mateo (HPSM) will provide coverage for emergency room medical care and follow-up health care treatment for members who are treated following a rape or sexual assault. Members who are treated following a rape or sexual assault should not be billed for emergency room medical care and follow-up health care treatment. Treatment will be provided, as defined those terms are defined in Sections 261, 261.6, 263, 263.1, 286, 287, and 288.7 of the Penal Code, without imposing cost-sharing, including copayments, coinsurance, or deductibles.

HPSM will also not impose prior authorization limits for follow-up health care treatments. Follow-up health care treatment includes medical or surgical services for the diagnosis, prevention or treatment of medical conditions arising from an instance of rape or sexual assault. Providers are requested to ensure the correct application of diagnosis codes related to sexual assault and rape when submitting requests for claims payments. Payment made by HPSM to providers for these services constitutes payment in full for the services rendered to members.

Learn more about AB 2843 here:

https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240AB2843

Should you have any questions about this notification, please contact HPSM's Provider Services Department at **650-616-2106** or at **PSInquiries@HPSM.org**.

Thank you,

The Health Plan of San Mateo