



Rendering Provider Number Required on Claims

The Health Plan of San Mateo (HPSM) is reaching out today to offer guidance to providers regarding accurately completing claims forms. **To ensure accurate claims processing and reimbursement, the Rendering Provider Number is required.** The rendering provider is the healthcare professional who sees the patient and performs the treatment, exam or procedure. The rendering provider's, or the qualified health professional overseeing services, information is critical to identifying the correct healthcare professional for the services provided.

For Paper Claims:

- [illegible]

For Electronic Claims:

Enter rendering information on the 837 file as follows:

Loop	Segment	Element	Description
2310B	NM1	NM109	Rendering Provider NPI
2310B	PRV	PRV03	Rendering Provider Taxonomy Code
2420A	NM1	NM109	Rendering Provider NPI (if different from 2310B and associated with a specific service line)
2420A	PRV	PRV03	Rendering Provider Taxonomy Code

Additional Notes:

- Ensure that the NPI entered in Box 24J matches the provider who rendered the service or the overseeing provider.
- Refer to the NUCC CMS-1500 Instructions for the most current formatting standards.
- For solo practitioners, the rendering and billing provider NPI may be the same.

Learn more about filing claims in our Provider Manual:

<https://www.hpsm.org/provider/resources/manual>

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you,

The Health Plan of San Mateo