

September 17, 2025

Billing Guidance for Newborns

Dear providers,

The Health Plan of San Mateo (HPSM) wants to provide additional guidance when billing for newborn services to the Medi-Cal program. This guidance is to avoid denials on claims when billing for services for a newborn using the mother's record.

Services for a newborn can be billed using the mother's Medi-Cal eligibility for the month of birth and the following calendar month. After this period, the newborn must have their own Medi-Cal eligibility record for billing.

To ensure the claim is recognized by HPSM for a newborn using their mother's ID, please submit claims as follows:

CMS 1500

Claim Field or electronic equivalent	Entry
Box 2- Patient's Name	Newborn's name. If unnamed add "Mother's last name, Baby Boy/Girl"
Box 3 – Birth Date/Sex	Enter the newborn's date of birth (MM/DD/YY) and check the sex (M/F)
Box 4 - Insured's Name	Enter the mother's full name
Box 6 – Relationship to Insured	Check the "Child" box
Box 1a – Insured's ID	Enter the mom's ID number

Box 19 – Additional Claim Information	“Newborn using mother’s ID [include Twin A/B, if applicable]”
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Claim Field	Entry
8b- Patient’s name	Newborn’s name. If unnamed add “Mother’s last name, Baby Boy/Girl”
Box 10 – Birthdate	Enter the newborn’s date of birth (MM/DD/YY)
Box 11 - Sex	Enter the newborn’s sex
Box 58 – Insured’s Name	Enter the mother’s full name
Box 59 – Patient’s Relationship to Insured	Enter “03” (child)
Box 60 – Insured’s Unique ID	Enter the mother’s ID number
Box 80 – Remarks	“Newborn using mother’s ID [include Twin A/B, if applicable]”

For additional claims billing guidance, visit our Provider Manual:

<https://www.hpsm.org/provider/resources/manual/claims>

Please direct questions regarding this notification to PSInquiries@hpsm.org.

Thank you,

The Health Plan of San Mateo