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## Bring Dialysis Patients In For Primary Care Visit

Dear provider,

We've recently learned that some Health Plan of San Mateo (HPSM) members who are currently being treated at a dialysis center have not been into their primary care physician's office since beginning dialysis. **Our records indicate that you have one or more members assigned to you that have not been into your office since beginning their dialysis treatment.**

While these patients assigned to your care are actively being seen by their dialysis team they may be missing critical preventive care services, such as mental health screenings, vaccines, and more.

We've included a list of all HPSM members who fall into this category. Please contact these members as soon as possible and schedule either an in-person, phone or video visit with them to assess their primary care needs.

For questions, please contact our Provider Services department at [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org).

Thank you for your continued commitment to our community,

HPSM Provider Services