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Using HPSM's Provider Portal

Dear provider,

Using the Health Plan of San Mateo's (HPSM's) provider portal is easy and includes several tools that are invaluable to delivering exceptional care to members.

Watch this quick, two-minute video on using our provider portal now:

www.hpsm.org/videos/default-source/provider-education/using-hpsm's-provider-portal.mp4

Sign in or sign up for the provider portal here: www.hpsm.org/provider/portal

The video demonstrates:

- How to find the portal on HPSM's website.
- How to log in or sign up for the portal.
- Basic functions within the provider portal, such as looking up a claims status, member eligibility, authorization status, and more.
- Where to learn more.

Should you have any questions, contact HPSM Provider Services at PSInquiries@HPSM.org.

Thank you for your continued commitment to our community,

The Health Plan of San Mateo