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September 29, 2022

## FAQ For Enhanced Care Management and Community Support Providers

Dear Enhanced Care Management and Community Support providers,

As the Health Plan of San Mateo (HPSM) network continues to grow, we wanted to update you on some of the valuable resources for Enhanced Care Management and Community Support providers available on our website.

**We've recently added an FAQ for our providers contracted through CalAIM, which you can access here: <https://www.hpsm.org/docs/default-source/provider-services/calaim/calaim-faq.pdf>**

This important document has answers to some of our provider's most frequently asked questions, organized into four distinct categories: referrals/provider capacity, authorization, notices, and HPSM points of contact.

For important forms, how-to videos, and other resources for Enhanced Care Management and Community Support providers, visit our CalAIM webpage:

<https://www.hpsm.org/provider/calaim-at-hpsm>

Please contact [PSInquiries@hpsm.org](mailto:PSInquiries@hpsm.org) with any questions or concerns.

Thank you for your continued commitment to our community,  
The Health Plan of San Mateo

9/29/2022