

May 6, 2021

Children Needing Therapy Over Summer

Dear Provider,

This notice is regarding Health Plan of San Mateo (HPSM) members under 21 who are at risk of regression over the summer and need therapy (physical, occupational, or speech) but don't have access to Extended School Year (ESY) services.

What to Do:

Send a completed Referral Authorization Form along with the primary care provider's order/prescription for therapy. Find the form here: <http://bit.ly/referralauth>

The sooner these requests are made the more likely a family will have access to preferred providers and appointment scheduling. **Please start sending referrals for summer therapy as soon as possible or by May 31, 2021 at the latest.**

Provider-Specific Instructions:

Primary Care Providers (PCPs) should send prescriptions for summer therapy to HPSM directly via fax, to 650-829-2079. If you have questions, call HPSM Utilization Management at 650-616-2070.

Parents may request prescriptions for summer therapy from their PCP directly and then send the prescription to HPSM Care Coordination. Call 650-616-2060 for assistance with this process.

Therapy providers do not need to schedule a new evaluation. Use the assessment from the Individualized Education Program (IEP) or Individualized Family Service Plan (IFSP) for children under 3. Continue to work towards meeting goals in the IEP/IFSP. Provide IEP/IFSP in full when submitting authorization request for summer therapy services to HPSM.

The Health Plan of San Mateo