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## **HPSM Members With Share of Cost Medi-Cal**

Dear Providers,

It has recently come to our attention that some Health Plan of San Mateo (HPSM) members in Long Term Care and Skilled Nursing Facilities who have Share of Cost (SOC) Medi-Cal may not have had their SOC automatically cleared on the first of the month.

Previously, SOC is automatically cleared on the first of each month through the California Department of Health Care Services (DHCS) processing. Due to an issue with DHCS's process, some members who have SOC Medi-Cal may not have had their Share of Cost automatically cleared on the first of the month.

In these cases, the Long Term Care of Skilled Nursing Facility may have to manually clear these members' SOC in the DHCS SOC Spend Down Transaction system. DHCS is currently working on correcting this issue, however we do not know when the cases will be fixed.

We will be in touch with more news and this develops, but if you have further questions, please contact HPSM Provider Services Department at [psinquiries@hpsm.org](mailto:psinquiries@hpsm.org).

Thank you for your continued commitment to our community,

The Health Plan of San Mateo