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## October 5, 2020

## New Referrals for the Health Plan of San Mateo (HPSM)

Dear Provider,

We look forward to working with you and connecting our members to your care. If you are available to accept new HPSM members, please:

- Email us at HPSM\_BH\_Provider\_Availiabity@hpsm.org, or
- Call us at **650-616-2580** (voicemail for availability status only).

Please include the following information:

- Your name (and your clinic's name, if applicable)
- HPSM Provider ID and/or Provider NPI
- How many openings you have for new members
- Any specialization or expertise you want us to know about for future member matching.

If you have additional questions about process please consult <a href="mailto:hpsm.org/provider/">hpsm.org/provider/</a> or reach out to our Provider Services team at <a href="mailto:psinquiries@hpsm.org">psinquiries@hpsm.org</a> or 650-616-2106 (please note that you may need to leave a voice message; email is encouraged for fastest response).

Thank you for your continued commitment to our community,

The Health Plan of San Mateo