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Authorization Modifiers

Dear Provider,

This correspondence is a reminder of the Health Plan of San Mateo's policy regarding appropriate modifier usage on CareAdvantage authorizations and claims.

HPSM applies Medicare modifier guidelines when processing CareAdvantage claims. Medi-Cal specific modifiers, including AG, UA, and UB, should not be submitted to prior authorization requests and claim submissions for this line of business.

HPSM will begin rejecting authorizations submitted with Medi-Cal specific modifiers on CareAdvantage authorization requests in the near future.

If you have additional questions, please contact the claims department at **(650) 616-2056** or **ClaimsInquiries@hpsm.org**. Thank you very much for your cooperation.

Regards,

Health Plan of San Mateo