

8/13/2020

Non-Emergency Medical Transportation Updates and Reminder

As a reminder, prior authorization for Non-Emergency Medical Transportation (NEMT) is **temporarily not required** during the public health emergency.

*Please visit our website for additional information: hpsm.org/provider-covid-resources

NEMT Provider Name	Line(s) of Business	Services Provided
24-7 Med Transport and Homecare Services	MC, HW	Wheelchair Van
American Medical Response	CA	Ambulance- Critical Care Transport, Advanced Life Support, Basic Life Support
Bay City Medical Transport	MC	Wheelchair Van and Gurney Van
eRIDE	MC	Wheelchair Van
PROiCon Transportation	MC, HW	Wheelchair Van
Sean Trans Services	MC, HW	Wheelchair Van
Semax	MC	Wheelchair Van
St. Alexius	MC	Wheelchair Van and Gurney Van
Wheelcare Express	MC, HW	Wheelchair Van

NEMT services are provided to CareAdvantage Members through CareAdvantage Member's Medi-Cal benefit.

We are excited to welcome Wheelcare Express as our newest contracted NEMT provider as of 5/1/2020! Learn more about them here: wheelcareexpress.com

Health Plan of San Mateo

** Provider network status is subject to change. For the most current information, including how to contact these providers, please be sure to refer to our searchable provider directory available on our website here:*

hpsm.org/provider/directory-search