

7/14/2020

ATTENTION OPTICIANS: Important Deadline Approaching

Dear Provider,

July 31, 2020 is the deadline to create a California Prison Industry Authority (CALPIA, or PIA) account to cover the cost of lenses for your qualified Medi-Cal patients. This includes Health Plan of San Mateo's (HPSM) four month grace period from the original March 31, 2020 deadline set by the Department of Health Care Services (DHCS).

DHCS contracts with the PIA to fabricate eyewear for Medi-Cal recipients. This includes Medi-Cal recipients assigned to HPSM. All registered providers shall use PIA optical laboratories to fabricate lenses.

Please create your account before July 31, 2020, and make sure to not to bill members for these services. Providers must qualify and create a PIA account to receive payment for these lenses.

To qualify for a PIA account:

- You must enroll as a Medi-Cal Fee-for-Service provider with the Department of Health Care Services (DHCS) or as a Medi-Cal managed care plan provider. If you are a managed care provider, you must also be enrolled as an Ordering/Referring/Prescribing (ORP) provider.
- Your business address must match the professional licensing board records.
- Your business address must also match Medi-Cal and/or Medi-Cal managed care vision plan provider records (i.e., Medi-Cal Provider Enrollment, Vision Service Plan).

Once you are certain you qualify for a PIA account, you can submit a request to create an account at: optical.pia.ca.gov/pool/

For more information, please visit: files.medi-cal.ca.gov/pubsdoco/Publications/masters-MTP/Part2/pia.pdf

Questions? Contact Julian Aldana, Provider Communications Specialist, at julian.aldana@hpsm.org

Thank you,

Health Plan of San Mateo