



Approved Alternative Access Provider List

HPSM Members: If your home zip code and the provider type for the service you are requesting is listed in the table below, please contact HPSM using the instructions on [page 8](#) to help you make an appointment.

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94010	HIV/AIDS Specialists/Infectious Diseases		x	30	20
94010	Physical Medicine and Rehabilitation		x	40	20
94019	Cardiology/Interventional Cardiology		x	30	20
94019	Dermatology		x	35	25
94019	Endocrinology	x		30	20
94019	Endocrinology		x	30	20
94019	ENT/Otolaryngology	x		30	20
94019	ENT/Otolaryngology		x	30	20
94019	Gastroenterology	x		30	20
94019	Gastroenterology		x	30	20
94019	General Surgery		x	30	20
94019	General Surgery	x		30	20
94019	Hematology	x		30	20
94019	Hematology		x	30	20
94019	HIV/AIDS Specialists/Infectious Diseases	x		30	20
94019	HIV/AIDS Specialists/Infectious Diseases		x	30	20
94019	Hospital			30	20
94019	Nephrology	x		30	20
94019	Nephrology		x	30	20

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94019	Neurology	x		30	20
94019	Neurology		x	30	20
94019	Oncology	x		30	20
94019	Oncology		x	30	20
94019	Ophthalmology	x		30	20
94019	Ophthalmology		x	30	20
94019	Orthopedic Surgery	x		30	20
94019	Orthopedic Surgery		x	30	20
94019	PCP		x	30	15
94019	Physical Medicine and Rehabilitation	x		30	20
94019	Physical Medicine and Rehabilitation		x	45	35
94019	Psychiatry		x	30	20
94019	Pulmonology	x		30	20
94019	Pulmonology		x	30	20
94020	Cardiology/Interventional Cardiology	x		30	20
94020	Cardiology/Interventional Cardiology		x	30	20
94020	Dermatology	x		30	20
94020	Dermatology		x	30	20
94020	Endocrinology	x		30	20
94020	Endocrinology		x	30	20
94020	ENT/Otolaryngology	x		30	20
94020	ENT/Otolaryngology		x	30	20
94020	Gastroenterology	x		30	20
94020	Gastroenterology		x	30	20
94020	General Surgery		x	30	20
94020	General Surgery	x		30	20
94020	Hematology		x	30	20
94020	Hematology	x		30	20
94020	HIV/AIDS Specialists/Infectious Diseases	x		30	20

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94020	HIV/AIDS Specialists/Infectious Diseases		x	30	20
94020	Hospital			30	20
94020	Nephrology	x		30	20
94020	Nephrology		x	30	20
94020	Neurology	x		30	20
94020	Neurology		x	30	20
94020	OB/GYN			30	20
94020	Oncology	x		30	20
94020	Oncology		x	30	20
94020	Ophthalmology	x		30	20
94020	Ophthalmology		x	40	30
94020	Orthopedic Surgery	x		30	20
94020	Orthopedic Surgery		x	30	20
94020	PCP	x		30	15
94020	PCP		x	30	15
94020	Pharmacy			30	20
94020	Physical Medicine and Rehabilitation	x		30	20
94020	Physical Medicine and Rehabilitation		x	65	45
94020	Psychiatry	x		30	20
94020	Psychiatry		x	30	20
94020	Pulmonology	x		30	20
94020	Pulmonology		x	30	20
94021	Cardiology/Interventional Cardiology	x		30	20
94021	Cardiology/Interventional Cardiology		x	30	20
94021	Dermatology	x		30	20
94021	Dermatology		x	30	20
94021	Endocrinology	x		30	20
94021	Endocrinology		x	30	20
94021	ENT/Otolaryngology	x		30	20

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94021	ENT/Otolaryngology		x	30	20
94021	Gastroenterology	x		30	20
94021	Gastroenterology		x	30	20
94021	General Surgery		x	30	20
94021	General Surgery	x		30	20
94021	Hematology	x		30	20
94021	Hematology		x	30	20
94021	HIV/AIDS Specialists/Infectious Diseases	x		30	20
94021	HIV/AIDS Specialists/Infectious Diseases		x	30	20
94021	Hospital			30	20
94021	Mental Health (non-psychiatry) Outpatient Services	x		30	20
94021	Mental Health (non-psychiatry) Outpatient Services		x	30	20
94021	Nephrology	x		30	20
94021	Nephrology		x	30	20
94021	Neurology	x		30	20
94021	Neurology		x	30	20
94021	OB/GYN			30	20
94021	Oncology	x		30	20
94021	Oncology		x	30	20
94021	Ophthalmology	x		30	20
94021	Ophthalmology		x	35	25
94021	Orthopedic Surgery	x		30	20
94021	Orthopedic Surgery		x	30	20
94021	PCP	x		30	20
94021	PCP		x	30	20
94021	Pharmacy			30	20
94021	Physical Medicine and Rehabilitation	x		30	20
94021	Physical Medicine and Rehabilitation		x	60	45
94021	Psychiatry	x		30	20

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94021	Psychiatry		x	30	20
94021	Pulmonology	x		30	20
94021	Pulmonology		x	30	20
94028	Ophthalmology		x	30	20
94038	Dermatology		x	35	25
94038	HIV/AIDS Specialists/Infectious Diseases		x	30	20
94038	Physical Medicine and Rehabilitation		x	35	25
94044	Gastroenterology		x	30	20
94044	Physical Medicine and Rehabilitation		x	30	20
94060	Cardiology/Interventional Cardiology	x		35	25
94060	Cardiology/Interventional Cardiology		x	40	30
94060	Dermatology	x		35	25
94060	Dermatology		x	40	30
94060	Endocrinology	x		40	30
94060	Endocrinology		x	40	30
94060	ENT/Otolaryngology	x		40	30
94060	ENT/Otolaryngology		x	40	30
94060	Gastroenterology	x		40	30
94060	Gastroenterology		x	40	30
94060	General Surgery	x		40	30
94060	General Surgery		x	40	30
94060	Hematology	x		40	30
94060	Hematology		x	40	30
94060	HIV/AIDS Specialists/Infectious Diseases	x		40	30
94060	HIV/AIDS Specialists/Infectious Diseases		x	40	30
94060	Hospital			40	30
94060	Mental Health (non-psychiatry) Outpatient Services	x		35	25
94060	Mental Health (non-psychiatry) Outpatient Services		x	35	25
94060	Nephrology	x		40	30

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94060	Nephrology		x	40	30
94060	Neurology	x		40	30
94060	Neurology		x	40	30
94060	OB/GYN			35	25
94060	Oncology	x		40	30
94060	Oncology		x	40	30
94060	Ophthalmology	x		40	30
94060	Ophthalmology		x	45	35
94060	Orthopedic Surgery	x		40	30
94060	Orthopedic Surgery		x	40	30
94060	PCP	x		35	25
94060	PCP		x	35	25
94060	Pharmacy			40	30
94060	Physical Medicine and Rehabilitation	x		40	30
94060	Physical Medicine and Rehabilitation		x	70	50
94060	Psychiatry	x		35	25
94060	Psychiatry		x	40	30
94060	Pulmonology		x	40	30
94060	Pulmonology	x		40	30
94062	Ophthalmology		x	30	20
94062	Pharmacy			30	15
94062	Physical Medicine and Rehabilitation		x	55	40
94074	Cardiology/Interventional Cardiology	x		30	20
94074	Cardiology/Interventional Cardiology		x	30	20
94074	Dermatology	x		30	20
94074	Dermatology		x	35	25
94074	Endocrinology	x		30	20
94074	Endocrinology		x	35	25
94074	ENT/Otolaryngology	x		30	20

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94074	ENT/Otolaryngology		x	35	25
94074	Gastroenterology	x		30	20
94074	Gastroenterology		x	35	25
94074	General Surgery	x		30	20
94074	General Surgery		x	35	25
94074	Hematology	x		30	20
94074	Hematology		x	35	25
94074	HIV/AIDS Specialists/Infectious Diseases	x		30	20
94074	HIV/AIDS Specialists/Infectious Diseases		x	35	25
94074	Hospital			30	20
94074	Nephrology	x		30	20
94074	Nephrology		x	35	25
94074	Neurology	x		30	20
94074	Neurology		x	35	25
94074	OB/GYN			30	20
94074	Oncology	x		30	20
94074	Oncology		x	35	25
94074	Ophthalmology	x		30	20
94074	Ophthalmology		x	35	25
94074	Orthopedic Surgery	x		30	20
94074	Orthopedic Surgery		x	35	25
94074	PCP	x		30	15
94074	PCP		x	30	20
94074	Pharmacy			30	15
94074	Physical Medicine and Rehabilitation	x		30	20
94074	Physical Medicine and Rehabilitation		x	50	35
94074	Psychiatry	x		30	20
94074	Psychiatry		x	30	20
94074	Pulmonology	x		30	20

Zip Code	Provider Type	Adult	Pediatric	Maximum Time to Provider (minutes)	Maximum Distance to Provider (miles)
94074	Pulmonology		x	35	25
94401	HIV/AIDS Specialists/Infectious Diseases		x	30	20
94402	Dermatology		x	30	20

Contact Us

CareAdvantage

Call **1-866-880-0606** or **650-616-2174** Monday–Sunday 8:00 a.m. to 8:00 p.m.

TTY: **1-800-735-2929** or dial **7-1-1**

ACE, Medi-Cal & Healthworx

Call **1-800-750-4776** or **650-616-2133** Monday–Friday 8:00 a.m. to 6:00 p.m.

TTY: **1-800-735-2929** or dial **7-1-1**

If HPSM cannot find you an appointment with a closer provider, HPSM will help with arranging transportation to see the specialist.