

Section 5

San Mateo County ACE Provider List

The ACE program will cover the costs of your medical care received only at the clinics listed in this section, and at San Mateo Medical Center (SMMC). If you need services from a medical professional that is not contracted with an ACE clinic or SMMC, you need to get a prior authorization from HPSM before receiving services.

Primary Care Provider Clinics and Pharmacies

Below is the list of San Mateo County ACE Primary Care Provider (PCP) clinics that are available to you and the pharmacies that will accept prescriptions covered by the ACE program. You need to choose one clinic for your assigned PCP clinic. Your assigned PCP clinic is the main clinic where you receive most of your health care. If you want to change your assigned PCP clinic, you need to call HPSM Member Services.

San Mateo Medical Center (SMMC) Clinics and Pharmacy Network

If you are assigned to a PCP clinic that is part of the SMMC clinic network (Daly City Clinic, Fair Oaks Health Center, 39th Avenue Clinic, South San Francisco Clinic), you can go to any pharmacy that is in the pharmacy network for SMMC clinics. This does not apply to patients assigned to SMMC Coastside clinic.

SMMC Primary Care Provider Clinics	
<p>Daly City Clinic 380 90th Street Daly City, CA 94015 Phone: 650-301-8600 Provider Languages: Spanish, Tagalog Staff Languages: Spanish, Tagalog Office Hours: Monday 8:00 a.m.–9:00 p.m. Tuesday–Friday 8:00 a.m.–5:00 p.m.</p> <p>Fair Oaks Health Center 2710 Middlefield Road Redwood City, CA 94063 Phone: 650-578-7141 Provider Languages: Spanish Staff Languages: Spanish Office Hours: Monday–Friday 8 00 a.m.–7:00 p.m.</p>	<p>39th Avenue Clinic 222 West 39th Avenue San Mateo, CA 94403 Phone: 650-573-3702 Provider Languages: Spanish Staff Languages: Spanish Office Hours: Monday–Friday 8:30 a.m.–4:30 p.m.</p> <p>South San Francisco Clinic 306 Spruce Avenue South San Francisco, CA 94080 Phone: 650-877-7070 Provider Languages: Spanish Staff Languages: Spanish, Tagalog Office Hours: Monday–Friday 8:00 a.m.–4:00 p.m.</p>

Pharmacy Network for SMMC Clinics

Anchor Drugs

161 South Spruce Avenue
South San Francisco, CA 94080

Phone: 650-360-5300

Staff Languages: Arabic, Portuguese, Spanish

Pharmacy Hours:

Monday–Friday 9:00 a.m.–7:00 p.m.
Saturday 9:00 a.m.–4:00 p.m.

San Mateo Medical Center Pharmacy

222 West 39th Avenue
San Mateo, CA 94403

Phone: 650-573-2233

Pharmacy Hours:

Monday–Friday 8:00 a.m.–7:00 p.m.
Weekends and 8:00 a.m.–4:30 p.m.
Holidays

Safeway Pharmacy, Redwood City

1071 El Camino Real
Redwood City, CA 94063

Phone: 650-306-1902

Pharmacy Hours:

Monday–Thursday, 9:00 a.m.–8:00 p.m.
Friday, Saturday, 9:00 a.m.–5:00 p.m.
Sunday

Safeway Pharmacy, Redwood City

850 Woodside Road
Redwood City, CA 94063

Phone: 650-365-3682

Pharmacy Hours:

Monday–Friday 9:00 a.m.–8:00 p.m.
Saturday, Sunday 9:00 a.m.–5:00 p.m.

Safeway Pharmacy, Menlo Park

525 El Camino Real
Menlo Park, CA 94025

Phone: 650-847-2905

Pharmacy Hours:

Monday–Friday 9:00 a.m.–5:00 p.m.
Saturday 9:00 a.m.–7:00 p.m.
Sunday 10:00 a.m.–6:00 p.m.

Safeway Pharmacy, San Mateo

1655 El Camino Real
San Mateo, CA 94402

Phone: 650-341-3305

Pharmacy Hours:

Monday–Friday 9:00 a.m.–8:00 p.m.
Saturday, Sunday 9:00 a.m.–5:00 p.m.

Safeway Pharmacy, San Francisco

4950 Mission Street
San Francisco, CA 94112

Phone: 415-239-8010

Pharmacy Hours:

Monday–Friday 9:00 a.m.–8:00 p.m.
Saturday, Sunday 9:00 a.m.–5:30 p.m.

PCP Clinics with Linked Pharmacies

If you are assigned to North East Medical Services, SMMC Coastside Clinic, Ravenswood Family Health Center, or Belle Haven Clinic, your prescriptions will be accepted only at the linked pharmacy (s) noted for these clinics. You cannot take your prescriptions to a pharmacy that is not linked to your PCP clinic

Primary Care Provider Clinic	Linked Pharmacy (s)
<p>North East Medical Services (NEMS) 211 Eastmoor Avenue Daly City, CA 94015 Phone: 650-550-3923 Provider Languages: Mandarin, Burmese, Taiwanese Staff Languages: Cantonese, Mandarin, Vietnamese Office Hours: Monday–Friday 8:30 a.m.–12:00 p.m. Monday–Friday 1:00 p.m.–5:00 p.m.</p>	<p>North East Medical Services 211 Eastmoor Avenue Daly City, CA 94015-2036 Phone: 650-757-1431 Staff Languages: Cantonese, Mandarin, Vietnamese Pharmacy Hours: Monday–Friday 8:45 a.m.–12:15 p.m. Monday–Friday 1:15 p.m.–5:00 p.m.</p>
<p>SMMC Coastside Clinic 225 South Cabrillo Highway #100A Half Moon Bay, CA 94019 Phone: 650-573-3941 Provider Languages: Spanish Staff Languages: Spanish Office Hours: Primary Care: Monday 8:00 a.m.–5:00 p.m. GYN: Thursday 8:00 a.m.–5:00 p.m. Friday 8:00 a.m.–3:00 p.m.</p>	<p>CVS Drugs, Half Moon Bay 60 Cabrillo Hwy North Half Moon Bay, CA 94019 Phone: 650-726-6684 Pharmacy Hours: Monday–Friday 8:00 a.m.–9:00 p.m. Saturday 9:00 a.m.–6:00 p.m. Sunday 10:00 a.m.–5:00 p.m.</p> <p>Half Moon Bay Pharmacy 40 Stone Pine Road #1 Half Moon Bay, CA 94019 Phone: 650-726-5542 Pharmacy Hours: Monday/Tuesday 9:00 a.m.–7:00 p.m. Wednesday 9:00 a.m.–8:00 p.m. Thursday/Friday 9:00 a.m.–7:00 p.m. Saturday 9:00 a.m.–2:00 p.m.</p> <p>RiteAid 170 San Mateo Road Half Moon Bay, CA 94019 Phone: 650-726-2511 Pharmacy Hours: Monday–Friday 8:00 a.m.–10:00 p.m. Saturday 9:00 a.m.–6:00 p.m. Sunday 10:00 a.m.–6:00 p.m.</p>

Primary Care Provider Clinic	Linked Pharmacy (s)																		
<p>Ravenswood Family Health Center 1885 Bay Road East Palo Alto, CA 94303 Phone: 650-330-7400 Provider Languages: French, Spanish Staff Languages: Spanish, Tongan Office Hours:</p> <table> <tr> <td>Monday, Wednesday, Thursday</td> <td>8:00 a.m.–7:00 p.m.</td> </tr> <tr> <td>Tuesday</td> <td>9:30 A.M.–7:00 p.m.</td> </tr> <tr> <td>Friday</td> <td>8:00 a.m. to 5:00 p.m.</td> </tr> <tr> <td>Saturday</td> <td>8:00 a.m.–1:00 p.m.</td> </tr> </table>	Monday, Wednesday, Thursday	8:00 a.m.–7:00 p.m.	Tuesday	9:30 A.M.–7:00 p.m.	Friday	8:00 a.m. to 5:00 p.m.	Saturday	8:00 a.m.–1:00 p.m.	<p>Ravenswood Family Health Center 1885 Bay Road East Palo Alto, CA 94303 Phone: 650-330-7457</p> <p>Pharmacy Hours:</p> <table> <tr> <td>Monday, Wednesday, Thursday</td> <td>8:00 a.m.–7:00 p.m.</td> </tr> <tr> <td>Tuesday</td> <td>9:30 a.m.–7:00 p.m.</td> </tr> <tr> <td>Friday</td> <td>8:30 a.m.–5:30 p.m.</td> </tr> <tr> <td>1st, 2nd and 3rd Saturdays of the month</td> <td>8:00 a.m.–1:00 p.m.</td> </tr> <tr> <td>4th Saturday of month</td> <td>1:00 p.m. to 7:00 p.m.</td> </tr> </table>	Monday, Wednesday, Thursday	8:00 a.m.–7:00 p.m.	Tuesday	9:30 a.m.–7:00 p.m.	Friday	8:30 a.m.–5:30 p.m.	1st, 2nd and 3rd Saturdays of the month	8:00 a.m.–1:00 p.m.	4th Saturday of month	1:00 p.m. to 7:00 p.m.
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Referrals to Non-ACE Providers

Your doctor at your PCP clinic or at the San Mateo Medical Center can refer you to a specialist that is not an ACE provider. However, your doctor has to ask HPSM for approval of the referral and it has to be approved before you receive services. If HPSM does not approve a referral to a non-ACE provider, you will be billed and may have to pay the costs for services you receive from a non-ACE provider.

San Mateo Medical Center Hospital

The San Mateo Medical Center (SMMC) is the only hospital provider in the San Mateo County ACE program. This means that **services from other hospitals in San Mateo County and outside of the county, including emergency services, will not be covered by the ACE program.** You will be billed and may have to pay the costs for services. Services from other hospitals may be covered only with a prior authorization received from HPSM, before receiving services.

San Mateo Medical Center

222 West 39th Avenue
San Mateo, CA 94403
Phone: 650-573-2222