SB 272

State Public Records Act: Local Agencies: Inventory

Updated: August 1, 2020

CURRENT SYSTEM VENDOR NAME	CURRENT SYSTEM PRODUCT NAME	PURPOSE	TYPES OF DATA	PRIMARY CUSTODIAN	FREQUENCY OF DATA COLLECTED	FREQUENCY OF DATA UPDATED
RAM Technologies	HEALTHsuite	Claims System	Member, Provider and Claim data	HPSM IT	Daily	Daily
Internally Developed	EDPS	Encounter Processing	Member, Provider and Claim data	HPSM IT	Daily	Daily
MedHOK	MedHOK	Care Management, Grievance & Appeals, Provider Dispute	Member, Provider and Claim data	BSI	Daily	Daily
ManageEngine	Service Desk Plus	HelpDesk Ticketing System	Service Request data	HPSM IT	Daily	Daily
Internally Developed	PRIME	Provider Data Management	Provider data	Provider Services	Daily	Daily
SS&C	RX Nova	Pharmacy Claim Processing	Member and Pharmacy Claim Data	Pharmacy	Daily	Daily
Compliance 360	Compliance 360	Compliance management, policy management	Contract and Policy documents	Compliance	Daily	Daily
Multiview	Multiview	Finance GL	Financial data	Finance	Daily	Daily
Microsoft	Office 365	Email System	Enterprise Email	HPSM IT	Daily	Daily
Biscom	FAXCOM	Facsimile Service	Fax documents	HPSM IT	Daily	Daily
Docstar	Docstar	Document Imaging	Member, Provider and Claim data	HPSM IT	Daily	Daily
Ipswitch	WS-FTP	Secure File Transfer	Member, Provider and Claim data	HPSM IT	Daily	Daily
VOX	Avaya	Telephone and voice mail	Voice communication data	HPSM IT	Daily	Daily