

Quality Improvement & Health Equity Committee (QIHEC) Activity Summary Q4 2024

Topics Discussed

1. Utilization Management review: Staff updated the committee on removal of prior authorization requirement for standard MRIs.
2. CareAdvantage Population Needs Assessment: Staff presented the CareAdvantage Population Needs Assessment, focusing on the demographics, engagement with care, and chronic conditions of the Care Advantage membership.
 - a. Engagement with Care: Ninety percent of Care Advantage members have visited a primary care provider in the past 12 months, with efforts being made to connect those who have not seen a provider to primary care services.
 - b. Chronic Conditions Management: Staff discussed the prevalence of chronic conditions among CareAdvantage members and the various programs in place to support their management, including diabetes prevention and medication management programs.
 - c. Health Disparities and Equity: Staff presented the health disparities and equity analysis, noting disparities in cancer screenings and diabetes management among different demographic groups within the CareAdvantage membership.
 - d. Action Plan for 2025 includes promoting cancer screening initiatives, improving chronic condition management, and exploring partnerships for diabetes management.
 - e. Staff mentioned the integration of dental coverage under Medicaid, including the introduction of tele-dental and mobile dental services to improve preventive care for seniors and CareAdvantage members.
 - f. The committee discussed the importance of fitness and wellness programs for CareAdvantage members, including the YMCA fitness membership and the need for transportation support to increase participation.
 - g. Staff explained the Wider Circle program, which aims to connect CareAdvantage members through social activities and support groups, emphasizing the importance of increasing awareness and participation.

Actions Taken:

1. Approval of Consent Agenda items: The committee reviewed and approved items on the Consent Agenda, including:
 - a. QIHEC minutes from September 19, 2024
 - b. UMC minutes from October 28, 2024
 - c. CQC minutes from November 18, 2024
 - d. PRC minutes from June 11, 2024, August 13, 2024 and October 8, 2024