

## **HPSM Provider Notice Important Announcement**

**Date: September 7, 2011**

**Subject: Improved eHEALTHsuite Member Eligibility  
Verification Portal**

HPSM is happy to announce our improved eHEALTHsuite Member Eligibility Verification portal!

Effective September 1, 2011, the following information has been added to the new portal:

- Member search using member's HEALTHsuite ID number, HPSM legacy ID number, or member last name and date of birth
- Member demographics, including date of birth, spoken language, gender and member's responsible party
- Member addresses
- HPSM plan identifiers, including HEALTHsuite ID number and legacy ID numbers
- Healthy Families, Healthy Kids, HealthWorx and ACE co-pay information
- Eligibility information, including effective and term dates, Special Member status, PCP name, Medi-Cal Aid Code, and Other Health Insurance

Your current eHEALTHsuite login and password can be used to access the new portal. The new portal is located at:

<https://www.hpsm.org/provider-portal/provider-portal-login.aspx>

If you have any questions or need assistance, please contact HPSM's Provider Services Department at (650) 616-2106.