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HPSM Provider Notice Important Announcement

Date: March 28, 2011
To: Electronic Funds Transfer Recipients
Subject: [Change in Electronic Funds Transfers](#)

On April 1, 2011, the Health Plan of San Mateo (HPSM) is converting to our new claims system, HEALTHsuite. As part of this conversion, there is an Electronic Funds Transfer (EFT) software enhancement. This software enhancement is currently being tested by HPSM. However, it will not be ready for implementation on April 1, 2011.

This announcement is to notify you that your EFT is temporarily discontinued until further notice. **You will begin receiving paper checks with our April 15, 2011 Remittance Advice.** HPSM will notify you when the EFT software enhancement is fully functional.

Please call HPSM's Provider Services Department at **650-616-2106** if you have any questions.