

HPSM Provider Notice Important Announcement

Date: June 6, 2011

To: CareAdvantage Primary Care Providers

Subject: Update to Change in CareAdvantage Primary Care Provider (PCP) Claims Processing

What Changed on May 1, 2011?

For CareAdvantage PCP claims received on May 1, 2011 through June 2, 2011, HPSM processed claims utilizing the standard COB methodology of processing claims under two payer sources.

CareAdvantage PCP claims are processed first under the HPSM Medicare member file and second under the HPSM Medi-Cal member file. Medi-Cal PCP services that are included on the Capitated Scope of Services list were denied with Claims Message 942 "This is a Capitated Service."

What Changed on June 3, 2011?

For CareAdvantage PCP claims received on June 3, 2011 and after, the Medi-Cal PCP services that are included in the Capitated Scope of Services list are not being denied with Claims Message 942 "This is a Capitated Service." These services are being processed according to standard claims processing guidelines.

If you have any questions about this notification, please contact HPSM's Provider Services Department at 650-616-2106.