



February 2009

## **New QIO for Medicare Case Review: HSAG**

### **Health Services Advisory Group, Inc. (HSAG)**

The Centers for Medicare & Medicaid Services has contracted with HSAG to serve as the Quality Improvement Organization (QIO) for Medicare in California. HSAG will provide case review and process appeal requests for Medicare beneficiaries in California, effective November 7, 2008.

New Provider Contact Information:

Provider page on HSAG website: [www.hsag.com/caproviders/index.asp](http://www.hsag.com/caproviders/index.asp)

### **California QIO Provider Line:**

1-800-841-1602 or 1-866-800-8750

### **Provider Fax:**

1-866-800-8757 or 415-956-0373

### **Mail requested records to:**

Health Services Advisory Group, Inc.  
Attention: Beneficiary Protection  
5201 W. Kennedy Boulevard Suite 900  
Tampa, Florida 33609-1822

Director, Beneficiary Protection  
Linda Wilkes, RN  
1-813-865-3512