



## What Is HealthWorx?

**HealthWorx** is an employer health insurance program for three specific employee groups in San Mateo County: Extra Help employees of San Mateo County, In-Home Supportive Services (IHSS) workers for the San Mateo County Public Authority, and certain part-time City of San Mateo employees. Dependents and spouses are not covered.

## HealthWorx and the Health Plan of San Mateo

**HealthWorx** is administered through The **Health Plan of San Mateo (HPSM)**, a managed-care health maintenance organization (HMO). If you qualify for **HealthWorx**, **HPSM** will be the health plan that administers your **HealthWorx** benefits. **HPSM** has a network **800** primary care providers, **2,000** specialists, **12+** hospitals, **234** independent and chain pharmacies.

## Benefits and Services

**HealthWorx** covers the following services for adults only:

- Doctor Visits
- Hospital Services
- Home Health
- Prescription Drugs
- Mental Health Services
- Preventive Services
- Prenatal Care
- Health Education

Dental and vision benefits are available only for IHSS workers with the San Mateo County Public Authority.

Call **HPSM** Member Services for questions about **HealthWorx** benefits **1-800-750-4776** or **650-616-2133**.

### Call Center Hours

Monday through Thursday:  
8:00 a.m. to 6:00 p.m.  
Friday:  
9:30 a.m. to 6:00 p.m.

### Office Hours

Monday through Thursday:  
8:00 a.m. to 5:00 p.m.  
Friday:  
9:30 a.m. to 5 p.m.

TTY **1-800-735-2929** or dial **7-1-1** (California Relay Service) for the hearing impaired.

## Do I Qualify for HealthWorx?

To be eligible for **HPSM's HealthWorx** program individuals need to meet the eligibility requirements of one of the three groups that offer **HealthWorx**:

### San Mateo County Extra Help

- Seasonal county employees who worked 750 hours in the previous fiscal year
- For questions or to apply, call the San Mateo County Employee Benefits Division at **650-363-1919**.

### In-Home Supportive Services (IHSS) Workers

- Work a specified number of hours determined by San Mateo County Public Authority (SMCPA) and Service Employees International Union (SEIU), local 521.
- For questions about eligibility, call **650-573-3900**. To apply, call SEIU at **650-779-9910**.

### Certain Part-time City of San Mateo Employees

- Work for the City of San Mateo, either as an SEIU Non-Merit Part-time Worker or SEIU Library Per-diem Worker.
- Meet specified number of hours worked.
- Pay your portion of the monthly premium.
- For questions about eligibility, call SEIU at **408-678-3398**.