

Provider Notice

Date: December 22, 2010

**Subject: HEALTHsuite Claims System
implementation date change**

The Health Plan of San Mateo's (HPSM's) HEALTHsuite claims system implementation date is moving from January 1, 2011 to **April 1, 2011**.

Please note the following:

- HPSM's WebClaims system remains fully functional. Providers can continue to verify eligibility, submit claims, and check claim status.
- Explanation of payments and payments will run on the regular schedule. There will not be a delay in the first run in January 2011.
- Updates and additional HEALTHsuite training sessions will be provided in March 2011.

If you have any questions, please contact HPSM's Provider Services Department at (650) 616-2106