



## Important Claims Update

November 2008

### **NPI required starting in December**

Starting Monday, December 1, 2008, all provider claims must be submitted with a National Practitioner Identifier (NPI), irrespective of the date of service for a claim. This requirement applies to electronic and paper claims.

Claims received on or after December 1, 2008 without an NPI will be denied.

This requirement applies to all submissions:

- Treatment Authorization Requests
- Medication Request Forms
- Referral Authorization Forms
- Claim Inquiry Forms
- Provider Claims Appeals Forms
- All correspondence with HPSM

HPSM urges providers who have not yet submitted their NPIs to do so immediately.

Please contact HPSM's Provider Services Department at 650-616-2106 if you have questions or need assistance.

### **Fax or e-mail your CMS NPI Enumerator confirmation letter to HPSM**

When you have obtained your NPI(s), please fax or email a copy of your CMS NPI Enumerator confirmation letter to:

Provider Services

Fax (650) 616-8046 or [PSinquiries@hpsm.org](mailto:PSinquiries@hpsm.org)